



### BPAY Transaction Enquiry

Member Number \_\_\_\_\_ Account Number \_\_\_\_\_

Title  Mr  Mrs  Miss  Ms  Other (please specify) \_\_\_\_\_

Surname(s) \_\_\_\_\_ Given Name(s) \_\_\_\_\_

Residential Address \_\_\_\_\_

Contact Details Home \_\_\_\_\_ Mobile \_\_\_\_\_ Business \_\_\_\_\_

Email \_\_\_\_\_

### Payment Details

Reason for Request \_\_\_\_\_

Date payment due \_\_\_\_\_

Payment Method  Internet  Telephone

Payment Type  Immediate  Future Date

Billor Name \_\_\_\_\_ Billor Number \_\_\_\_\_

Amount \$ \_\_\_\_\_ Customer Reference Number \_\_\_\_\_

Transaction Reference Number \_\_\_\_\_

Member Signature \_\_\_\_\_ Date \_\_\_\_\_

### Office Use Only

Received by operator \_\_\_\_\_ Branch \_\_\_\_\_ Date \_\_\_\_\_

Has the member contacted the Biller?  Yes  No

Cuscal call direct notified?  Yes  No Date \_\_\_\_\_

Cuscal reference Number \_\_\_\_\_

Details of outcome \_\_\_\_\_

Date Member advised of outcome \_\_\_\_\_

Staff Member \_\_\_\_\_ Date \_\_\_\_\_

